



Victoria Glen Manor Inc.

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December 21, 2021

VGM Residents and Families,

Here at Victoria Glen Manor, we are focused on having a safe Christmas season, while enjoying plenty of food, refreshments, and presents! Christmas presents will be delivered by Santa to all Residents on December 24th.

We are pleased to announce that we will be having regular indoor visits for Designated Support Persons (DSPs) during the holidays, including on Christmas Day, Boxing Day, New Years Day and January 2, 2022. Visits may be scheduled by calling 273-4885 ext. 4985.

Our staff and management take an abundance of precautions to ensure our Residents remain healthy, as they are the most vulnerable citizens of our communities. Staff may not come to work if they have even one COVID symptom, we each get actively screened upon entering the building, we wear masks during our shifts, and sanitize constantly. As such, this can be considered a controlled environment. We recognize that families wish to be together to celebrate the holidays; we also recognize that there are many COVID cases in this area. We strongly recommend that Residents remain at Victoria Glen Manor during the holidays, and families take advantage of visiting their loved ones here in the building. In the event you feel you must take your loved one off-site:

- We must receive agreement from the Resident's Power of Attorney (POA)
- Only registered Designated Support Persons (DSPs) can take the Resident off-site
- Paperwork must be complete prior to the off-site visit
- Off-site visits must be booked by December 23rd at 4pm by calling 273-4885 ext. 4985. We will not be able to coordinate offsite visits after that time.
- Upon return to the nursing home, the Resident will be required to be tested daily for COVID, and may be required to isolate for up to 14 days.

We would like to take this opportunity to wish you health and happiness as we cross into 2022!

Sincerely, VGM Management Team