



Victoria Glen Manor Inc.

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December 9, 2020

VGM Residents and Families,

Christmas is almost here, and we would like you to know that at Victoria Glen Manor we are trying to make plans for the holidays while balancing the safety of all of our residents.

Christmas is a time for family, so we will be making special appointments for our Designated Support Persons (DSPs) to come in for a shortened, 1-hour visit, on Dec 24, 25, or 26. On these 3 days, we will be allowing only the DSPs to book 1-hour visits in the resident's room. These time slots are extremely limited and we advise our DSP's to book their time slot early by contacting our front office during business hours. Our regularly scheduled 2-hour DSP visits will be temporarily suspended on those dates.

We will be continuing with our regular indoor and DSP visits up to, and including, Dec. 23. If you would like to book one of these appointments, please contact our business office Monday to Friday, 8:30-4:30 (507-273-4885 ext. 0). Indoor visits will be suspended from December 24-26 and from January 1-3.

We would like to remind everyone that all of these visits are contingent on our region (New Brunswick Region 3) remaining in the yellow phase of recovery, and in the event of an outbreak we may restrict our visits for the safety of our residents.

If you have any questions or concerns about our holiday plans, feel free to reach out to any of our management team or our front office staff.

Sincerely,

The VGM Management Team