



February 22, 2021

Dear Residents and Families,

We are pleased to announce that, effective Wednesday, February 24, 2021, “**designated support persons**” (DSPs) will be able to visit VGM Residents in our Boardroom area.

Here is a summary of key information about DSPs:

- Each Resident / Power of Attorney (POA) can choose up to 2 “**designated support persons**” (DSPs). It can be a family member, friend, companion, support worker, or any other person identified by the Resident / POA as an important person. Many of our Residents have already chosen their DSPs; in that case, no further action is needed.
- **To book an appointment, call 506-273-4885 ext. 0, and ask for Hunter. He is available Monday – Friday from 1pm – 4:30pm.**
- DSPs visits will take place Monday – Friday, and be approximately 50-minutes long.
- The first time the “designated support person” enters the facility he/she must:
 - o Be screened by a VGM employee and be trained on the visitation process.
 - o Sign a series of documents.
 - o Wash your hands, put on a mask, and answer screening questions.
 - o Do not remove the mask until you leave the building. When you leave, throw the used mask in the garbage at the front door.

Some Other Notes:

- Please leave purses, bags, etc. in your car.
- Any items you wish to be dropped off to a Resident must be taken to the loading dock at the back of the building, and will be in isolation for 3+ days before being given to the Resident.
- No pets are allowed in the building.
- Please do not send flowers to our Residents, as they do not do well in isolation.

Sincerely,

The Management Team of Victoria Glen Manor