



March 9, 2021

We are pleased to announce the following changes to our Resident visitation policy, effective **Monday, March 15, 2021**.

- **Interior Visits:** Residents may have Designated Support Person's (DSPs) and general visitors in our Boardroom area. These 50-minute visits can be booked by calling call 506-273-4885 ext. 4985, Monday–Friday from 1pm – 4:30pm. To ensure as many Residents as possible receive visitors, we may set limits to the number of visits per week, for each Resident.
- **Off-Site Visits:** Residents may leave the facility. The responsible person taking the Resident off-site will be required to (a) complete a risk assessment with the Director of Nursing or Registered Nurse, and, if approved (b) sign a contract each time you take a VGM Resident off-site. Please review the contract carefully before you sign it, as it is a legal document, and details requirements for PPE (Personal Protective Equipment), Social Distancing, Hand Hygiene and Safe Transportation.
- **Palliative Care:** Residents receiving palliative care may have up to 10 named visitors. Only these 10 people may visit, one at a time, in the Resident's room.

Some Other Notes:

- With all types of visits, medical masks must be worn.
- Please leave purses, bags, etc. in your car.
- Any items you wish to be dropped off to a Resident must be taken to the loading dock at the back of the building, and will be in isolation for 3+ days before being given to the Resident.
- No pets are allowed in the building.
- Please do not send flowers to our Residents, as they do not do well in isolation.

If you have any questions, please call us at 506-273-4885 and ask to speak to a Registered Nurse.

Sincerely,

Management Team of Victoria Glen Manor