



Victoria Glen Manor Inc.

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March 14, 2022

VGM Residents and Families,

Public Health has informed us we may re-open to visits!

Although the Province has loosened many restrictions for the general public, nursing homes must remain cautious. We have put many infection control processes in place that will help protect our Residents from COVID as well as other infectious conditions.

Starting Tuesday, March 15, 2022, Designated Support Persons (DSPs) may begin booking appointments by calling 273-4885 extension 4985. Visits will begin Wednesday morning. DSPs may visit Residents in their room, after completing a short education program (if they have not already done so).

We would like to remind you of the following rules, all of which have been put in place for the continued safety of our Residents and Staff:

- One DSP may visit a Resident at a time.
- DSPs must **wear a mask at all times** in the Home. VGM will provide masks upon entry to the Home.
- If the DSP who is visiting a Resident who is isolating, the DSP must wear full PPE at all times while in the Home.
- Guests may not eat or drink in the Home, as that would mean removing his/her mask
- If a DSP wishes to bring in food (home-made or purchased), drinks, or other personal items to a Resident, please bring it to your visit. All other deliveries may be dropped off at the front office.

Sincerely,

The VGM Management Team