



Victoria Glen Manor Inc.

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September 20, 2021

VGM Residents and Families,

As you are aware, the Perth-Andover area has been impacted by the spread of the COVID-19 virus. We have been regularly testing VGM Residents and Staff, even without symptoms of COVID, in order to minimize the potential impact to our nursing home.

Our employees have worked tirelessly over the last year and a half to care for our Residents. We have implemented many protocols to keep our Residents and Staff safe from COVID-19.

However, we have had two employees test positive for COVID-19. Before being aware of their condition, they inadvertently presented to work.

At this time, we are compelled to implement our COVID-19 Operational Plan, which we developed with experts specifically for this situation.

We are currently following direction from the Department of Public Health regarding the outbreak at VGM, including Residents and Staff being tested for COVID-19.

Visits to Residents receiving palliative care is suspended immediately, as we will not be able to accept any items for Residents at the front door nor the loading dock.

Thank you for your support and kindness during this time.

Sincerely,

The VGM Management Team