



Victoria Glen Manor Inc.

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March 21, 2022

VGM Residents and Families,

Public Health has informed us that they consider Victoria Glen Manor to be in an outbreak situation as of today, March 21, 2022.

We believe that our Residents are benefiting a great deal from visits from their Designated Support Persons (DSPs). As a result, we will remain open to visits from DSPs, under the following conditions:

- One DSP may visit a Resident at a time.
- DSPs must **wear full personal protective equipment (PPE) at all times** in the Home. VGM will provide PPE (masks, shields, and gowns) upon entry to the Home, as we ask you were all items for the duration of the visit.
- Guests may not eat or drink in the Home, as that would mean removing some of his/her PPE.
- If a DSP wishes to bring food in (home-made or purchased), drinks, or other personal items to a Resident, please bring it to your visit. All other deliveries may be dropped off at the front office.

We remain focussed on providing excellent care for our Residents, and hope that you will support us on our efforts to keep our Residents both healthy and happy.

Sincerely,

The VGM Management Team