



January 20, 2021

Palliative Care Procedures During COVID-19 in RED

Victoria Glen Manor is located in Zone 3 of NB, which is now in RED. As a result, we have put the following precautions in place.

In the event that one of our Residents begins to receive palliative care, we ask for the following rules to be followed in order to minimize the risk of transmission of illness, including COVID-19.

- A maximum of THREE (3) unique people may visit the Resident, but only 1 visitor at a time. The three (3) visitors selected will be the only visitors permitted. These unique people must be immediate family (spouse/child/sibling) or Power of Attorney (POA).
- All visitors must follow the rules below:
 - Ring the buzzer at the front door of the building
 - You will be actively screened at the door.
 - You must wash your hands upon entry to the building
 - You must put on a new medical-grade mask at the front door and do not remove it until you leave the building. When you leave, throw the used mask in the garbage at the front door.
 - You will be escorted to/from the Resident's room
 - You must go directly to Resident's room and have no interaction with other Residents at any time. Please keep the Resident door closed while visiting.
 - You must ring the bell in the Resident's room if you need anything. Please **DO NOT** enter the dining room or walk around to find a nurse. Ring the bell and someone will come to you.
 - Food trays (no carts) will be delivered to the resident's room for our Resident and family members. If the guest consumes any food/drink provided by the Manor, a distance of at least 6 feet must be maintained at all times.
 - Family may use the Resident's washroom only.
 - When care is provided, family must wait in the washroom or in the room (not in the hallway).

If you have any questions, please call us at 506-273-4885 and ask to speak to a Registered Nurse.

Sincerely,

Management Team of Victoria Glen Manor