



Victoria Glen Manor Inc.

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February 17, 2022

VGM Residents and Families,

We are pleased to announce that after two rounds of testing, all Victoria Glen Manor Residents are free from COVID-19!

Please join us in thanking our incredible staff for providing exceptional care in these challenging circumstances, limiting the spread of infection, and assisting our Residents to maintain good spirits during the testing cycles.

With community transmission still prevalent in Perth-Andover, we continue to remain vigilant for the health and safety of our Residents and Staff. Our Staff continue to wear full personal protective equipment (PPE) when caring for Residents. This means they wear masks, gowns, goggles/face shields.

Although testing is complete, Public Health has advised us we may not open for visitors until Tuesday, February 22, 2022 at midnight, assuming we do not have any exposures.

Starting Monday, February 21, 2022, Designated Support Persons (DSPs) may begin booking appointments by calling 273-4885 extension 4985. Visits will begin Wednesday morning. DSPs will be allowed to visit Residents in their room, after completing a short education program (if they have not already done so).

We would like to remind you of the following rules, all of which have been put in place for the safety of our Residents and Staff:

- We encourage guests to do rapid tests before arrival
- Guests must **wear a mask at all times** in the facility
- Guests may not eat or drink in our facility, as that would mean removing his/her mask
- If a DSP wishes to bring in food (home-made or purchased), drinks, other personal items to a Resident, please bring it to your visit. All other deliveries may be dropped off at the front office.

Sincerely,

The VGM Management Team