



Victoria Glen Manor Inc.

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September 24, 2021

VGM Residents and Families,

We would like to start by saying that we are very thankful for the love, kindness, and generosity our community members have shown our Residents and Staff at this difficult time. Your calls, emails, prayer groups, and supportive messages are appreciated.

We have now completed COVID-19 testing of all Residents and Staff, and at this time we can confirm that our total cases are:

- two (2) staff, as reported on September 19, and
- four (4) Residents, two (2) of which were reported on September 21.

As with any situation regarding a specific Resident, we are first in contact with the family or power of attorney (POA) for the Resident; if an RN has not been in contact with you, then your loved one is not impacted.

We will complete additional rounds of testing in the coming days, to ensure that COVID-19 is contained to these limited number of cases.

Our employees are taking all precautionary measures available to us, including, but not limited to:

- entering/exiting via separate staff entrances for each house to minimize interaction
- using personal protective equipment (PPE) (gowns, shields, masks, gloves)
- changing clothes upon arrival and departure to/from the building.

We are exceptionally pleased with the professionalism and dedication our Staff have shown these last few days; we are fortunate to have each person who shows up every day, and puts their expertise and heart into caring for our Residents.

Sincerely,

The VGM Management Team