



October 23, 2020

Dear Family of VGM Residents,

We are very thankful that there continues to be no immediate health risk to the Residents of Victoria Glen Manor from COVID-19.

Every day, we continue to focus on providing the best care possible to our Residents.

In the background, our strategy is to do everything we can to keep COVID-19 out of VGM. Due to the recent outbreaks in other parts of the province, and what has been learned there, we are continuously trying to keep our risk of COVID-19 as small as possible. We are carefully screening all visitors, we have been providing a great deal of staff education, and we are starting to create and implement “activity bubbles” and “mealtime bubbles” to keep all of our Residents as healthy as possible. We are also removing all non-essential furniture from common areas so our cleaning team can focus on cleaning the most frequently touched surfaces.

All visitors and staff must wear masks, in our building, at all times. Masks, good hand hygiene, and screening of guests and staff are critical to us preventing the spread of COVID-19. Any visitors or staff not following these procedures may face suspension or loss of visitation. Families of Residents receiving palliative care who receive a meal from VGM must socially distance from their loved one while eating.

Please note you may NOT drop off gifts / presents / clothes to Residents.

If you have any questions, please call us at 506-273-4885.

Sincerely,

The Management Team of Victoria Glen Manor, Inc.