



July 26, 2022

VGM Residents and Families,

We would like to inform you of changes to our visitation hours effective immediately.

Here is a summary of the changes:

**Visitation Hours:**

All days **except** Wednesdays ..... 10 am – 6 pm  
Wednesdays..... 10 am – 8 pm  
You will be greeted by a staff member if visiting between ..... 10 am – 1 pm  
You will be greeted by a visitation coordinator if visiting ..... after 1 pm

**Residents Visitors:**

- Each Resident or POA may choose up to 2 DSPs who provide support to the Resident.
- Each Resident or POA may choose up to 3 additional consistent visitors who will visit the Home regularly. These visitors must view a short education program the first time they visit the Home.
- There are no age restrictions to visitors, but those older than 2 years must wear a mask (at a minimum) for the duration of their visit.
- All visits must be pre-booked by calling (506) 273-4885.
- Up to 2 of the 5 people may visit a Resident at a time, in the Resident's room.
- We ask that visitors do not visit other Residents, nor go for walks through the halls.
- Upon entry to the building, visitors will be instructed what PPE must be worn for the whole visit. Depending on the specific circumstance, that may mean wearing a mask, shield, and gown. You may be required to wear additional PPE if Resident is on isolation precautions. Please respect these instructions.
- If a guest wishes to bring food in (home-made or purchased), drinks, or other personal items to a Resident, please bring it to your visit. All other deliveries may be dropped off at the front office.
- Please be advised that guests may not eat or drink in the Home, as that would mean removing some of his/her PPE.

- If visiting a palliative Resident, you are welcome anytime. If visiting outside of visitation hours, please ring the doorbell and staff will greet you at the front door.

**Off-Site Visits:**

Upon return from an off-site visit, Residents must eat / drink in their rooms for 5 days, and wear a mask if they enter other parts of the facility, or if they have another Resident visit his / her room.

Please stay healthy and happy!

Sincerely,

The VGM Management Team