



Victoria Glen Manor Inc.

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November 24, 2020

VGM Residents and Families,

The Christmas season is fast approaching, and we would like you to know that at Victoria Glen Manor, we are trying to make plans for the holidays while balancing the safety of all of our Residents.

Our current practice is to not allow any outside items to be brought into the nursing home, and this practice will continue into the foreseeable future.

We also recognize that our families will want to share Christmas gifts with their loved ones. In an attempt to compromise and make Christmas gifting possible for our Residents, we will be offering a limited time solution. We will accept Christmas gifts (please limit number and size) into our shipping and receiving area at the back of the building **from December 1 through December 15, 2020**. All gifts should be in a sealed box or bag with the Resident's name clearly written on the exterior. You can call our front office during business hours to arrange your drop off time. Once the parcel has been received, we will hold it, untouched, in quarantine until Christmas Eve. We will deliver all packages on Christmas Eve and we will help Residents open their gifts on Christmas morning.

We would like to take this opportunity to wish you health and happiness as we cross into a new year. If you have any questions or concerns about our holiday plans, feel free to reach out to any of our management team or our front office staff.

Sincerely,

VGM Management Team